

About Us

The U.S. Postal Service Office of Inspector General (OIG) plays a key role in maintaining the integrity and accountability of America's postal service, its revenue and assets, and its employees. With \$75 billion in revenue, the Postal Service is at the core of a \$900 billion mailing industry that employs more than 11 million people. The 765,000 employees and contractors of the Postal Service comprise the largest civilian federal workforce in the country.

Delivering more than 212 billion pieces of mail yearly to 148 million delivery points and operating 33,000 postal facilities, America's postal system is one of the government's most trusted entities. The OIG, an independent agency within the Postal Service under the general supervision of nine presidentially-appointed governors, employs more than 1,100 auditors, investigators, and professional support personnel stationed in 100 offices nationwide to meet the challenge of preserving this trust.

Our Mission

The OIG achieves its mission of helping maintain confidence in the postal system and improving the Postal Service's bottom line through independent audits and investigations. Audits of postal programs and operations help to determine whether the programs and operations are efficient and cost effective. Investigations help prevent and detect fraud, theft, and misconduct, and have a deterrent effect on postal crimes.

CONTACT US

To report alleged violations of laws, rules, or regulations; employee misconduct; waste of funds; theft; fraud; abuse of authority; or danger to public health and safety that involves U.S. Postal Service employees and contractors, contact us through our Hotline:

By mail:
USPS OIG

Attention: OIG Hotline
1735 North Lynn Street
Arlington, VA 22209-2020

By phone:
1-888-USPS-OIG

By e-mail:
Hotline@uspsoig.gov

By fax:
1-866-756-6741

By TTY for the hearing impaired:
1-866-OIG-TEXT

For further information, visit:
www.uspsoig.gov



*Promoting Integrity and Accountability
in America's Postal System*

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Discover the Office of Inspector General





AUDIT

Auditors and Evaluators conduct performance and financial audits of Postal Service programs and operations; assess compliance with laws and regulations; evaluate internal controls; and report on the results. Their annual audit plan focuses on the Postal Service's highest strategic, financial, and operational risks.

AREAS OF AUDIT FOCUS:

Financial Accountability

- Field Financial
- Financial Reporting

Revenue and Systems

- Sales & Service
- Cost, Revenue & Rates
- Information Systems
- Special Projects
- Evaluations
& Special Studies

Support Operations

- Supply Management
- Human Capital
- Inspection Service & Facilities
- Engineering
- Capital Investments

Mission Operations

- Network Processing
- Transportation
- Delivery
- Network Optimization



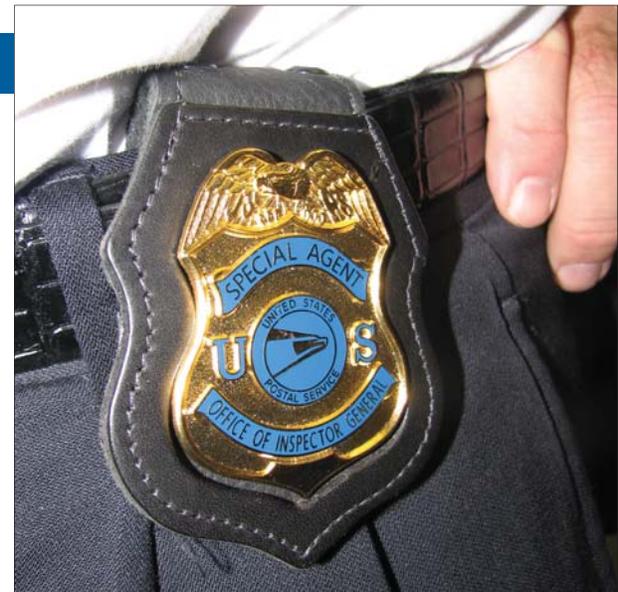
CONTACT US:
1-888-USPS-OIG
www.uspsoig.gov

INVESTIGATIONS

The investigative efforts of OIG Special Agents assist the Postal Service in protecting the mail and help in maintaining the integrity of postal personnel. These Special Agents — federal law enforcement officers — investigate internal crimes and frauds against the Postal Service.

AREAS OF INVESTIGATIVE FOCUS:

- Theft, delay, or destruction of mail by employees and contractors
- Injury compensation fraud
- Embezzlements and financial crimes
- Contract fraud
- Computer crimes
- Internal affairs and executive investigations
- Employee misconduct and general crimes
- Narcotics
- Whistleblower reprisals



Special Agents also investigate bribery, extortion, and conflicts of interest.

SUMMARY OF ACTIVITIES FOR FISCAL YEAR 2008

AUDIT		INVESTIGATIONS	
▪ Reports issued	455	▪ Investigations completed	7,679
▪ Significant recommendations issued	270	▪ Arrests/Information/Indictments	1,649
▪ Total reports with financial impact	178	▪ Convictions	769
▪ Funds put to better use	\$935 million	▪ Administrative actions	3,699
▪ Questioned costs	\$353 million	▪ Cost avoidance	\$207.2 million
▪ Revenue impact	\$97 million	▪ Fines, restitutions and recoveries to the Postal Service	\$25.7 million
TOTAL	\$1.38 billion		

HOTLINE CONTACTS

Total contacts, including calls, e-mails, mail, and faxes **149,616**