

ABOUT US

The U.S. Postal Service Office of Inspector General (OIG) plays a key role in maintaining the integrity and accountability of America's postal service, its revenue and assets, and its employees. With \$73 billion in revenue, the Postal Service is at the core of a \$900 billion mailing industry that employs more than nine million people. The 800,000 employees and contractors of the Postal Service comprise the largest civilian federal workforce in the country.

Delivering more than 213 billion pieces of mail yearly to 146 million delivery points and operating 37,000 postal facilities, America's postal system is one of the government's most trusted entities. The USPS OIG, an independent agency within the Postal Service under the general supervision of nine presidentially-appointed governors, employs more than 1,100 auditors, investigators, and professional support personnel stationed in more than 90 offices to meet the challenge of preserving this trust.

OUR MISSION

The OIG achieves its mission of helping maintain confidence in the postal system and improving the Postal Service's bottom line through independent audits and investigations. Audits of postal programs and operations help to determine whether the programs and operations are efficient and cost-effective. Investigations help prevent and detect fraud, theft, and misconduct, and have a deterrent effect on postal crimes.

CONTACT US

To report alleged violations of laws, rules, or regulations; employee misconduct; waste of funds; theft; fraud; abuse of authority; or danger to public health and safety that involves U.S. Postal Service employees and contractors, contact us through our Hotline:

By mail:
USPS OIG

Attention: OIG Hotline
1735 North Lynn Street
Arlington, VA 22209-2020

By phone:
1.888.USPS.OIG

By e-mail:
Hotline@uspsoig.gov

By fax:
1.866.756.6741

By TTY for the hearing impaired:
1.866.OIG.TEXT

For further information, visit:
www.uspsoig.gov



*Promoting Integrity and Accountability
in America's Postal System*



**DISCOVER THE OFFICE OF
INSPECTOR GENERAL**



AUDIT

Auditors and Evaluators conduct performance and financial audits of Postal Service programs and operations; assess compliance with laws and regulations; evaluate internal controls; and report on the results. Their annual audit plan focuses work on areas that impact Postal Service operations or corporate goals, have a high-dollar value, or are sensitive.

AREAS OF AUDIT FOCUS:

- Network processing
- Transportation
- Delivery and retail
- Network optimization
- Engineering
- Capital investments
- Field financial operations
- Financial statements
- Information systems
- Human capital
- Marketing
- Supply management
- Facilities
- U.S. Postal Inspection Service



SUMMARY OF ACTIVITIES FOR 2006

AUDIT

Reports issued	440
Significant recommendations issued	131
Total reports with financial impact	138
Funds put to better use	\$431.7 million
Questioned costs	\$99 million
Revenue impact	\$4.6 million
TOTAL	\$535.3 million

INVESTIGATIONS

Investigations completed	6,357
Arrests	293
Indictments/informations	237
Convictions	209
Administrative actions	2,977
Cost avoidance	\$105 million
Fines, restitutions and recoveries to the Postal Service	\$20.9 million

HOTLINE CONTACTS

Total contacts, including calls, e-mails, mail, and faxes	66,538
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INVESTIGATIONS

The investigative efforts of OIG Special Agents assist the Postal Service in protecting the mail and help in maintaining the integrity of postal personnel. These Special Agents — federal law enforcement officers — investigate internal crimes and frauds against the Postal Service.



AREAS OF INVESTIGATIVE FOCUS:

- Mail theft by employees and contractors
- Injury compensation fraud
- Embezzlements and financial crimes
- Contract fraud
- Kickbacks
- Computer crimes
- Narcotics
- Whistleblower reprisals



Special Agents also investigate bribery, extortion, conflicts of interest, and allegations against postal executives.